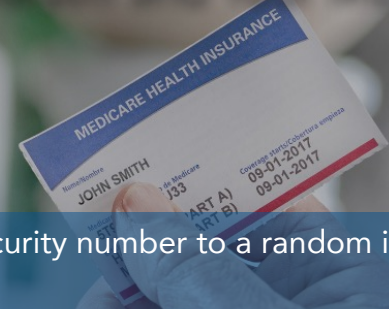


# MEDICARE DOES NOT CALL YOU!

## Tips for Protecting Yourself and Your Medicare



In 2018, Medicare updated the Medicare card from containing a person's Social Security number to a random identifier that includes numbers and letters. **There is no plan to update it again.**

### WHAT DOES THE CARD LOOK LIKE?

- The card from Medicare is a paper card that has a blue banner on the top, a white middle, and a red banner on the bottom.

### EXAMPLES OF MEDICARE CARD SCAMS

- Someone calls you claiming they are from Medicare:
  - You are getting a new, plastic Medicare card.
  - Medicare is switching to a card with chip in it.
  - You need a black and white card.
  - They need your Medicare number to see if you have received your new one yet.
  - They need you to verify your Medicare number so they can confirm you have the correct Medicare card.



### WHAT CAN YOU DO TO STOP NEW MEDICARE CARD SCAMS?

- Medicare does not call you. Let calls go to voicemail and check regularly. Scammers can set caller IDs to familiar numbers and don't leave voicemails. Important messages will be left.
- Do not confirm your Medicare number or answer "Yes" to any question.
- Guard your Medicare card and number like a credit card! Don't share your number, laminate it, make copies, or let anyone else make a copy.

### HOW CAN MASSACHUSETTS SENIOR MEDICARE PATROL (SMP) PROGRAM HELP?

MA SMP is ready to provide you with the information you need to PROTECT yourself from Medicare fraud, errors, and abuse; DETECT potential fraud, errors, and abuse; and REPORT your concerns. MA SMP and their trained team members help educate and empower Medicare beneficiaries, family members, and caregivers in the fight against healthcare fraud. MA SMP also provides informational and educational presentations.

**Contact the Massachusetts Senior Medicare Patrol (SMP): [www.masmp.org](http://www.masmp.org) or call 1-800-892-0890.**